Federation of National Postal Organisations

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SIVAJI VASIREDDY

Secretary General

No. FNPO/Down-gradation/HOs **Date: 03.11.2026**

To
The Member (Personnel),
Department of Posts,
Dak Bhawan,
New Delhi – 110001.

Respected Sir,

Sub: Comprehensive review of Head Post Offices and improvement of operative efficiency – Strong objection to the proposed down-gradation of Head Post Offices – Reg.

Ref: Directorate Memo No. Q-14/12/2026-PE-I-DOP dated 27.10.2026.

With reference to the above-cited memo, the Federation of National Postal Organisations (FNPO) expresses its **strong opposition to the proposal for reduction/down-gradation of existing Head Post Offices (HOs).**

At the outset, our Federation has no objection to the upgradation of existing Sub Post Offices or creation of new Head Post Offices at District Headquarters and other important locations wherever required, particularly in places where adequate HO-level facilities are presently unavailable. However, downgrading existing Head Post Offices in the name of administrative rationalisation and operative efficiency is neither justified nor in the larger interest of the Department or the public.

The reasons reportedly considered, such as LPC, GST returns, IT returns and budgetary requirements, are relatively minor administrative considerations, particularly in view of technological advancements and software-based systems. These matters should not be treated as sufficient grounds for weakening the institutional and supervisory structure of Head Post Offices.

It is contradictory that, on one hand, the Department is proposing the creation of additional Divisions, Sub-Divisions, Regional Offices and Circle Offices to strengthen monitoring and supervision, while on the other hand, it proposes to downgrade Head Post Offices, which are the backbone of operative administration, financial control and public service delivery. **The proposed down-gradation of Head Post Offices will result in the following serious administrative and operational difficulties:**

1. **Increased workload:** The workload of the remaining Head Post Offices, particularly in Divisions having only one HO, will increase substantially, affecting efficiency and timely disposal of public transactions.

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2. **Weakening of supervision:** Effective supervision and control over Sub Accounts, including inspections, verification and vigilance checks, will be adversely affected, increasing the possibility of irregularities.
3. **Additional burden on Postmasters:** Centralised Processing Centre (CPC) activities, which are already an additional responsibility for Head Postmasters, will further increase their workload and administrative pressure.
4. **Cash management and security concerns:** Existing HOs play a crucial role in cash drawal, supply and remittance to Sub Offices. Down-gradation will complicate these arrangements, increase transportation and conveyance expenditure, and raise serious concerns regarding cash safety and security.
5. **Inconvenience in public services:** Customers will have to depend on distant Head Post Offices for claims, issue of duplicate passbooks and several other essential postal and savings bank services, causing unnecessary hardship, particularly to senior citizens and customers in rural and remote areas.
6. **Weakening of Accounts and SBCO supervision:** The Accounts and Savings Bank Control Organisation (SBCO) branches are essential components of financial control and accounting in the Department. Reducing the number of HOs will adversely affect their supervisory effectiveness, internal checks and timely reconciliation.
7. **Administrative and public accountability:** Head Post Offices function as important administrative and operational centres for Sub Offices. Their reduction will weaken local-level control, coordination, accountability and effective grievance redressal.

In view of the above, FNPO strongly urges the Department to **drop the proposal for down-gradation/reduction of existing Head Post Offices and retain the established HO network.** Instead of reducing existing facilities, the Department should focus on strengthening the postal network by upgrading eligible Sub Post Offices at District Headquarters and other strategically important locations into Head Post Offices.

We therefore request your kind intervention and an early decision to withdraw the proposed down-gradation exercise in the larger interest of the Department of Posts, its employees and the general public.

An early and favourable action in this matter is solicited.

Yours sincerely,

(SIVAJI VASIREDDY)
Secretary General

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